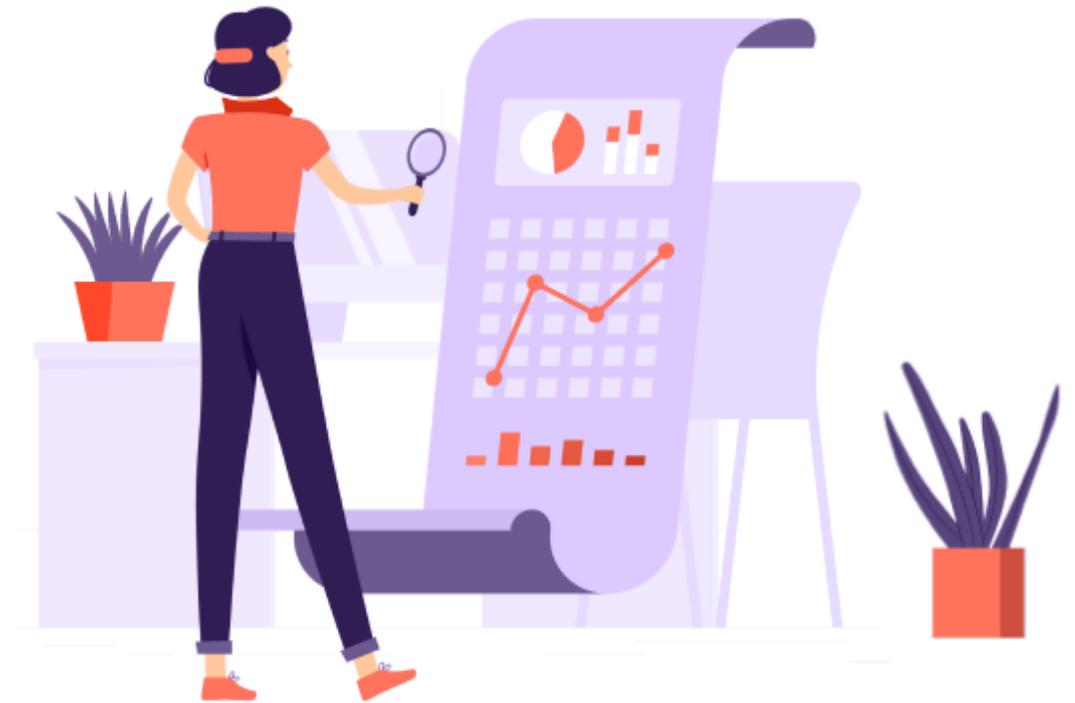
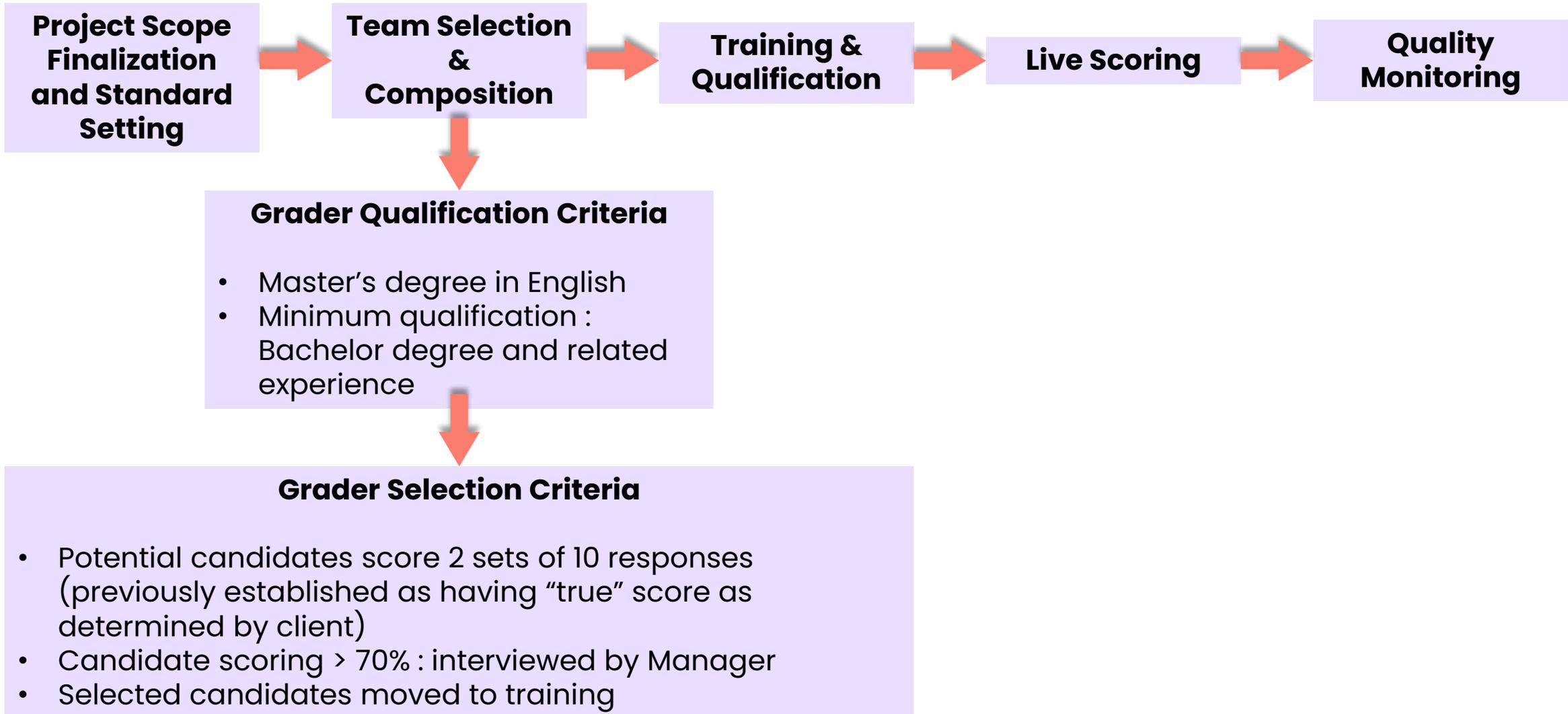


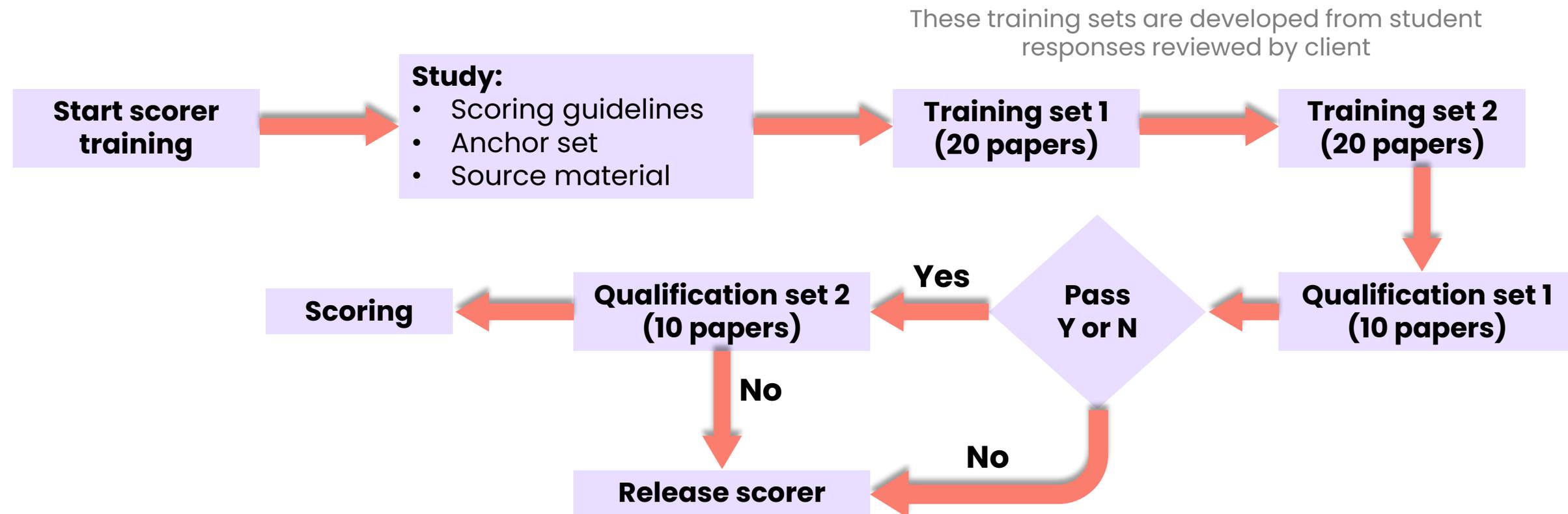
Standard Scoring Process Workflow



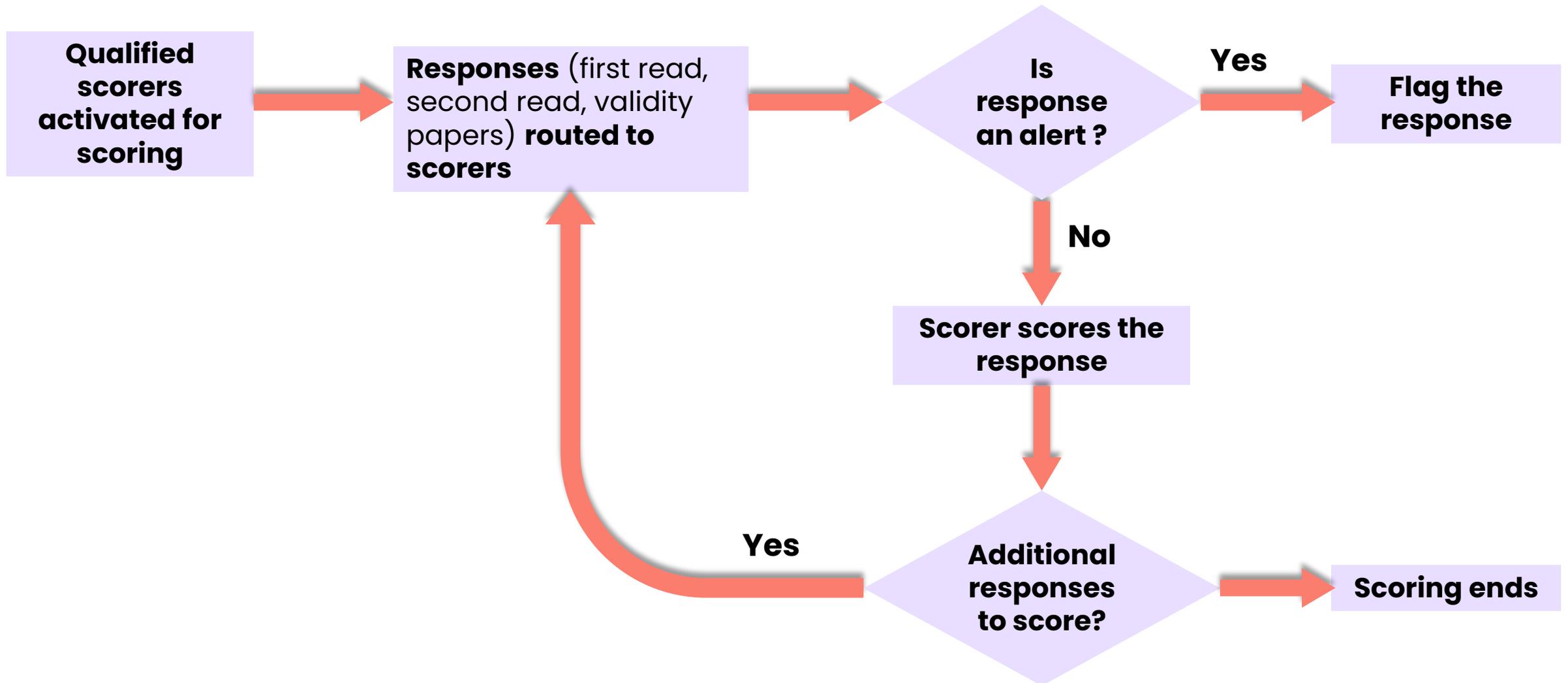
Workflow



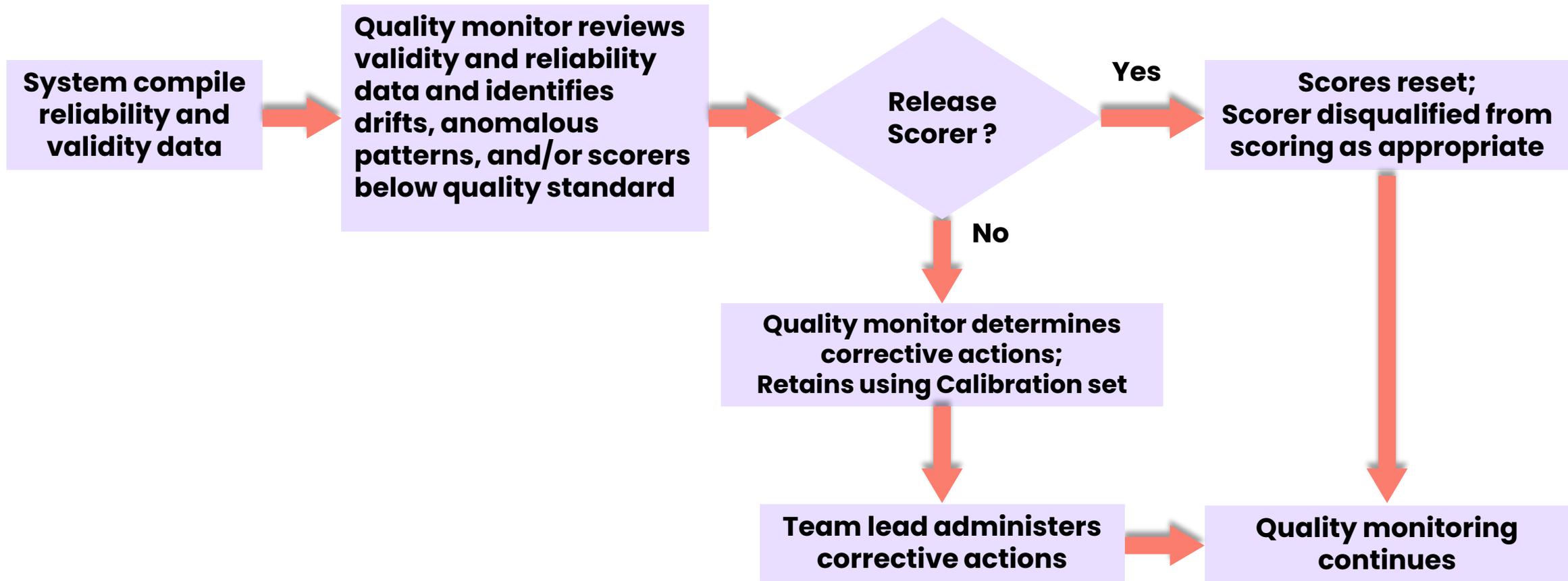
Training Model



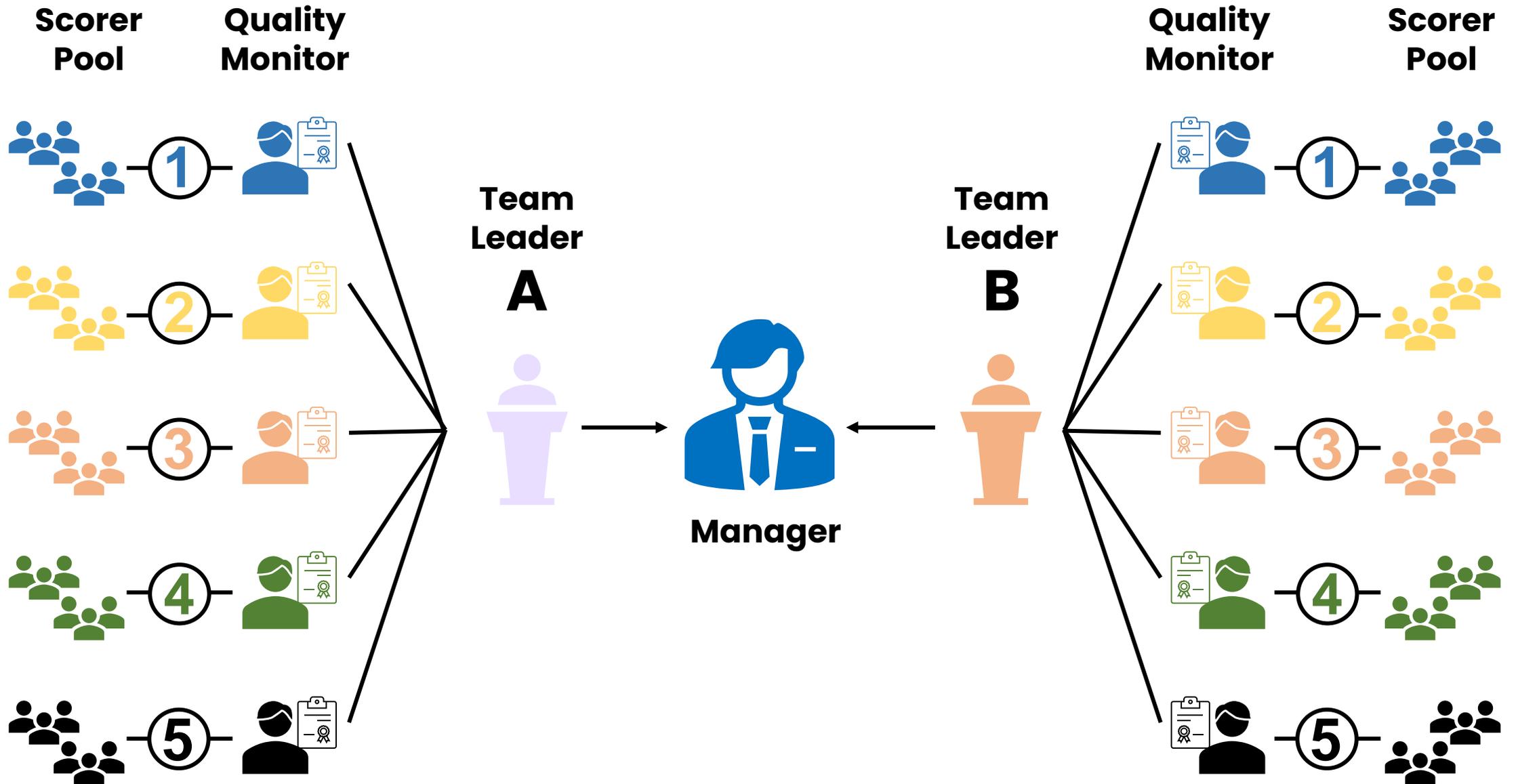
Scoring Model



Quality Monitoring Model



Team Composition



Team Roles & Responsibilities



Grader

- Scores student responses and provide specific, exhaustive, and actionable feedback



Quality Monitor

- Read- behind grader work
- Check IRR data and score frequencies on validity papers
- Resolve essays in resolution pool
- Identify graders with variances for retraining and calibration



Team Leader

- Administer quality monitors
- Ensure SLA



Manager

- Overall operational lead | Client engagement
- Keep project processes in check
- Ensure project operation sans glitches